

TOUR CHAMPIONSHIP

Committee Descriptions



ADMISSIONS/INFORMATION: Scan tickets using Ticketmaster equipment at each entrance. Act as a welcoming team and provide customer service for mobile tickets. Staff information booth and greet/help direct spectators in various locations. Shifts are outside in direct sunlight and the elements.

CARTS: Control inventory and distribution of tournament golf carts. Shifts are outside in direct sunlight and the elements.

CLIENT HOSPITALITY: Assist corporate clients and ensure that only properly credentialed clients are allowed in private hospitality areas. Assist Gallery Management with noise control as necessary. Please note: All hospitality venues will be listed on the actual volunteer application. Committee chairs will be listed on the volunteer application when you select your preferred venue for volunteering.

GALLERY MANAGEMENT: Provide gallery control for the TOUR Championship. Assigned to one hole for the week. Shifts are outside in direct sunlight and the elements.

GALLERY MANAGEMENT GRANDSTANDS: Provide gallery control of spectators in the grandstands. Shifts are outside in direct sunlight and the elements.

GALLERY MANAGEMENT UTILITY: Provide gallery control various locations on the golf course. Assignment may vary and could include: support of a crowd control situation, control of hole or crosswalk to gain access for the players. Shifts are outside in direct sunlight and the elements.

HOSPITALITY LOGISTICS: Handle all shipping and receiving at the tournament office. Deliver packages to hospitality venues on the golf course prior to and during the tournament. Includes some manual labor (delivery of boxes and materials). Some client interaction may be necessary. Shifts are outside in direct sunlight and the elements.

SPECIAL NEEDS SHUTTLES: Provide cart transportation for disabled spectators to and from designated areas on the golf course. Shifts are outside in direct sunlight and the elements.

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SHOTLINK MOBILE SPOTTER: Assist by helping track ball flight off the tee and locating/flagging shots that miss the fairway or green. Volunteers in this role should have a basic understanding of golf and demonstrate a strong commitment to timeliness, accuracy, and attention to detail. All Mobile Spotters must be physically capable of walking their assigned hole for the duration of their shift, often in varied weather conditions. A key responsibility is quickly locating shots as this is vital for ensuring accurate shot location data.

SUPPLY DISTRIBUTION: Distribute, inventory, and maintain tournament supplies such as ice, water, drinks and spectator information pieces. Shifts are outside in direct sunlight and the elements. Some heavy lifting may be required.

TICKET SALES/WILL CALL: Assist with ticket sales and distribution of will call items for spectators at each of the tournament entrances. Assist spectators with digital ticket issues and questions.

TRANSPORTATION: Provide transportation for professionals and VIP guests before, during and after the tournament, primarily to and from the host hotel, airport and East Lake Golf Club. Assist with the inventory and distribution of official tournament vehicles. Drivers must be at least 25 years old.

UNIFORM DISTRIBUTION: Inventory and distribute volunteer apparel and credentials. Responsibilities include management of uniform distribution area, apparel exchanges, sales and returns. Must be available to work prior to the tournament week (various dates in August TBD) to assist with Uniform Distribution.

VOLUNTEER TENT: Responsible for the operation and upkeep of the volunteer tent. Manage volunteer check-in and lunch voucher allocation during tournament week. Assist with keeping snacks and beverages stocked and general cleanliness of the tent.